

FAQ E-bike Private Lease

Who is the preferred E-bike supplier?

The preferred e-bike supplier is John Vermeulen Fietsplezier. At John Vermeulen you will receive a 15% discount on the general recommended sales price. This means that your monthly lease amount will be **reduced**. You're allowed to choose an e-bike for private lease at other suppliers connected to Leasefiets, without a guaranteeing discounted prices. You can find the connected suppliers at our site.

John Vermeulen Fietsplezier is a bike supplier with three locations:

John Vermeulen Fietsplezier Uden
Liessentstraat 2c
5405AG Uden

John Vermeulen Fietsplezier Geldrop
Laan der Vier Heemskinderen 2
5664TJ Geldrop

John Vermeulen Fietsplezier Eindhoven
Elckerlyclaan 93
5625 EP Eindhoven

What are the advantages of e-bike private lease?

The big advantage of leasing an e-bike is the complete lease package that we offer. This means you do not have to worry about maintenance, you are quickly supported in the event of a breakdown and you are perfectly insured against damage and theft.

Which components are in the monthly lease amount included?

The lease rate that you pay on a monthly basis contains:

- Maintenance of your leased e-bike
- Depreciation of the leased e-bike- ENRA insurance optimal
- Seated insurance
- 24-hour breakdown assistance (also internationally)

What happens at the end of the lease period?

After the term of the lease contract you have several options;

- Conclude a new private lease contract for your e-bike.
- Hand in your e-bike and then opt for a brand new lease e-bike.
- Take over your e-bike at a very competitive price.
- Handing in your e-bike and terminating the contract

Is it possible to include accessories in the Lease Agreement?

You can include an upgrade of the battery or a cable lock in your lease contract. If you want to lease a speed pedelec (45 km/per hour) it's possible to include the helmet in your lease contract. You can purchase other bicycle accessories yourself. It must, however, be possible to mount and remove an accessory without damaging the bicycle. Costs for insurance, maintenance, repair, replacement, assembly and removal of accessories are for your own account.

Can I take over the e-bike at the end of the lease period?

Yes, that's possible. You can even sell your e-bike to friends, family or others. Ask one of our lease advisors about the possibilities.

What to do in the event of a breakdown while commuting by e-bike?

Bad luck on the road? With our 24-hour roadside assistance, we ensure that you can continue quickly. At home and abroad. A matter of calling and we take care of the rest. Good breakdown assistance is standard with Leasefiets. After signing your lease contract, you will receive a service pass with service number. Flat tire, battery problems, problems with the chain guard? Then we bring your bike to the nearest service dealer. And we ensure that you arrive at your destination quickly. Your lease contract also includes international breakdown assistance as standard. Wherever you are, we ensure that you do not stand still. So you no longer need ANWB Roadside Assistance Bicycle Service

Is my E-Bike insured?

A good bicycle insurance is always included with Leasefiets. We ensure that you are extensively insured against damage and theft. You can never completely prevent damage to your bicycle or theft of your bicycle. That is why we arrange a good bicycle insurance for you. We do this through ENRA. We believe this is the most customer-friendly insurance company for bicycles. And they offer you excellent 24-hour roadside assistance. With Leasefiets you opt for a comprehensive insurance with world coverage and a low deductible. This means that you are fully insured for damage and theft. We also include supplementary insurance policies such as Accident Seekers. For high-speed bicycles, we also arrange third-party liability insurance and legal assistance for you.